

Laurin Friedrich, M.A.

Contact Details

Chair of Political Science and Public Administration
Institute of Political Science
University of Duisburg-Essen
Forsthausweg 2, 47057 Duisburg
Office: LF 157
Phone: +49 203 379 3607
Email: laurin.friedrich@uni-due.de / laurin.friedrich@uni-konstanz.de

Current Positions

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|---------------|---|
| Since 04/2021 | Doctoral Researcher, University of Duisburg-Essen <ul style="list-style-type: none">• Chair of Political Science and Public Administration, Institute of Political Science• Third-party funded project <i>Diversity in Local Administrations</i> |
| Since 04/2021 | Doctoral Researcher, University of Konstanz <ul style="list-style-type: none">• Cluster of Excellence <i>The Politics of Inequality</i>, Project <i>Inequality in Street-Level Bureaucracy: Linguistic Analysis of Public Service Encounters</i> |

Education

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| 10/2018 – 03/2021 | M.A. Politics and Public Administration, University of Konstanz
- <i>Very good with distinction</i> |
| 10/2014 – 03/2018 | B.A. Social Science, Ruhr-University of Bochum
- <i>Very good, awarded as best of the year</i> |

Publications

Peer reviewed journal articles

Eckhard, S., & Friedrich, L. (2024). Linguistic features of public service encounters: How spoken administrative language affects citizen satisfaction. *Journal of Public Administration Research and Theory*, 34(1), 122-135. doi.org/10.1093/jopart/muac052.

Eckhard, S., Friedrich, L., Hautli-Janisz, A., Mueden, V., & Espinoza, I. (2024). A taxonomy of administrative language in public service encounters. *International Public Management Journal*, 27(1), 60-75. doi.org/10.1080/10967494.2022.2075062.

Siskou, W., Friedrich, L., Eckhard, S., Espinoza, I., & Hautli-Janisz, A. (2022). Measuring Plain Language in Public Service Encounters. *Proceedings of the 2nd Workshop on Computational Linguistics for Political Text Analysis (CPSS-2022)*, 27-35. <https://old.gscl.org/en/arbeitskreise/cpss/cpss-2022/workshop-proceedings-2022>.

Reviews and op-ed articles

Eckhard, S. & Friedrich, L. (2022). Kommunikation ist alles - Wie gesprochene Verwaltungssprache die Bürgerzufriedenheit erhöhen kann. *Behördenpiegel*, 08/2022.

Friedrich, L. (2021). Diesen Schuh zieht sich Weber nicht an. *FORUM - Stipendiatisches Magazin der Friedrich-Ebert-Stiftung*, 43 (1), 64-68.

Friedrich, L. & Eckhard, S. (2019). Review of: *Bogumil, Jörg, Burgi, Martin, Kuhlmann, Sabine, Hafner, Jonas, Heuberger, Moritz & Krönke, Christoph (2018). Bessere Verwaltung in der Migrations- und Integrationspolitik. Baden-Baden: Nomos.* In: *dms – der moderne staat* 12(2), 481-485.

Friedrich, L. (2019). Am Ende des deutschen Rechtsstaates – Wie und warum der deutsche Staat seine Studierenden beim Unterhaltsrecht im Stich lässt. *Powalter - Fachschäftsmagazin*, 46-49.

Awards & Grants

2024	Hans Böckler Foundation, applicant and investigator (PIs: Nicolai Dose, Jörg Bogumil, Alexander Unser), € 305,489 in total
04/2022	International Research Society for Public Management (IRSPM), Christopher Pollitt Prize for the best paper in the annual conference 2022 (together with Steffen Eckhard)
06/2019 – 03/2021	Friedrich Ebert Foundation, scholarship for master studies

Conferences, workshops & invited presentations

04/2024: International Research Society for Public Management (IRSPM) Annual Conference, Tampere

03/2024: European Consortium for Political Research (ECPR), Joint Sessions of Workshops, Lüneburg

03/2024: Annual Meeting of the Section Policy-Analysis and Public Administration, German Political Science Association (DVPW), Darmstadt

03/2024: 17th Annual Meeting of the Forum for Early Career Policy and Public Administration Researchers (FoJuS), Darmstadt

11/2023: Working Lab 'Umkämpfte Teilhabe in postmigrantischen Demokratien', Interdisziplinäres Zentrum für Integrations- und Migrationsforschung (InZentIM), Duisburg

11/2023: Rhine-Waal University of Applied Sciences, invited to give a guest lecture on public sector reforms in the German states, Kamp-Lintfort

06/2023: 6th International Conference on Public Policy (ICPP), Toronto

04/2023: International Research Society for Public Management (IRSPM) Annual Conference, Budapest

03/2023: Annual Meeting of the Section Policy-Analysis and Public Administration, German Political Science Association (DVPW), Kassel

03/2023: 16th Annual Meeting of the Forum for Early Career Policy and Public Administration Researchers (FoJuS), Duisburg

05/2022: Urban Thinkers Campus, invited to give a presentation on administrative language & gender, Mannheim

05/2022: Workshop of the City of Lehrte on intercultural opening in public administration, invited to give an input talk, online

04/2022: International Research Society for Public Management (IRSPM) Annual Conference, online (awarded with the Christopher Politt Prize for the Best Conference Paper)

03/2022: Annual Meeting of the Section Policy-Analysis and Public Administration, German Political Science Association (DVPW), online

02/2022: 15th Annual Meeting of the Forum for Early Career Policy and Public Administration Researchers (FoJuS), online

10/2021: Street-Level Bureaucrats in Times of Change, Research Workshop of The German-Israeli Foundation for Scientific Research and Development, online

5/2021: Miniconference on Social Equity and Public Administration: The Behavioral Perspective, American University, online

4/2021: International Research Society for Public Management (IRSPM) Annual Conference, online

Professional Service

Peer-review: *Public Management Review*, *Journal of Public Administration Research and Theory*, *Public Administration and Development*, *International Journal of Social Welfare*

Organized panels and conferences: 17th Annual Meeting of the Forum for Early Career Policy and Public Administration Researchers (FoJuS) (2024); Panel on *Inequality and Administrative Acting in Citizen-State Interactions* (29th Congress of the German Political Science Association – DVPW, 2024)

Positions: Co-speaker of the Forum for Early Career Policy and Public Administration Researchers (FoJuS) within the section Policy Analysis and Public Administration Research of the German Political Science Association (DVPW); Member of the Ethical Board of the Faculty of Social Sciences at the University of Duisburg-Essen

Membership: International Research Society for Public Management (IRSPM), International Public Policy Association (IPPA), German Political Science Association (Deutsche Vereinigung für Politikwissenschaft - DVPW), Interdisziplinäres Zentrum für Integrations- und Migrationsforschung (InZentIM)

Teaching

Democracy Theory and Public Administration – Seminar, University of Duisburg-Essen, Summer term 2024 (BA level)

Street-Level Bureaucracy: Making the difference between policy fact and policy fiction – Seminar, University of Duisburg-Essen, Winter term 2023/2024 (BA level)

Im Erdgeschoss der Regierung: Der verwaltungswissenschaftliche Forschungszweig der Street-Level Bureaucracy – Seminar, University of Duisburg-Essen, Winter term 2023/2024 (BA level)

Methodenanwendung in der Praxis - 2nd part of a research seminar on quantitative surveys, University of Duisburg-Essen, Summer term 2023 (BA level)

Street-Level Bureaucracy: Making the difference between policy fact and policy fiction – Seminar, University of Duisburg-Essen, Winter term 2022/2023 (BA level)

Im Erdgeschoss der Regierung: Der verwaltungswissenschaftliche Forschungszweig der Street-Level Bureaucracy – Seminar, University of Duisburg-Essen, Winter term 2022/2023 (BA level)

Im Maschinenraum der Macht: Die Rolle der öffentlichen Verwaltung im politischen System der BRD - Seminar, University of Duisburg-Essen, Summer term 2022 (BA level)

Öffentliche Verwaltung und deren Modernisierung - Lecture, University of Duisburg-Essen, Winter term 2021/ 2022 (BA level)

Im Erdgeschoss der Regierung: Der verwaltungswissenschaftliche Forschungszweig der Street-Level Bureaucracy - Seminar, University of Duisburg-Essen, Winter term 2021/ 2022 (BA level)

Im Maschinenraum der Macht: Die Rolle der öffentlichen Verwaltung im politischen System der BRD - Seminar, University of Duisburg-Essen, Summer term 2021 (BA level)

Work Experience

09/2020 – 10/2020	Internship German Federal Ministry of Labour and Social Affairs
02/2020 – 04/2020	Internship Kienbaum Consultants International – Department for Public Sector & Healthcare
11/2018 – 03/2021	Graduate Research Assistant University of Konstanz – Chair of Public Administration and Organization Theory, Department of Politics and Public Administration
09/2016 – 11/2016	Internship Ministry of Labour, Integration and Social Affairs of the State of the State of North Rhein-Westphalia
07/2016 – 03/2018	Student Assistant Ruhr-University of Bochum – Chair of Public Administration and Regional Politics, Faculty of Social Science